There is a lot to cover this week, so here goes:

**Incorrect Record Notices (ICR)**

We have been receiving alerts on the MEDITECH EHR Physician Desktop about incomplete Medical Records, both orders and documents. During the analysis of the recent MEDITECH Order Entry outages that we have experiencing at CH the technical team raised concerns that this functionality may be contributing to this problem. The ICR alert for incomplete **orders** was schedule to be removed on Wednesday, January 22. The ICR alert for **documents** remains active, as this function does not seem to be affecting the system performance.

**Order Set Favorites**

Covenant Health activated Order Set Favorites on January 15th the available capability. The current functionality includes the ability to check and uncheck orders in the CH-approved order sets (unless these are “hard checks”) and the addition of Lab and Imaging orders. This is outlined in more detail in the CovenantEHR.org email from January 10th.

MEDITECH is targeting delivery of additional enhancements the week of January 27th, which will increase the usefulness of Favorites. This will include the ability to add Nursing (PCS) orders. In the current implementation of Favorites we cannot add a full medication order to an order set. If we add a medication to an order set now, only the name of the medication appears when the saved set is recalled. MEDITECH is working on adding the ability to recall a medication and associated detail to Favorites, but they have not yet confirmed delivery for next week.

If you are interested in learning how to use Favorites, please contact the Physician Liaisons at 725-4189 to schedule a time.

**Paper Orders**

Currently, MEDITECH does not support “pre-entered” orders in situations such as direct admissions from offices or for patients with elective procedures such as same-day surgery, cardiac caths or endoscopy. A patient must be registered and present at the hospital before these orders can be placed. We have made the recommendation that these patients be sent over with paper orders. When we implemented the MEDITECH EHR paper orders were removed from our patient care areas. This had the unintended consequence of removing the ability to obtain orders to use when patients are coming in for the situations noted above. Paper orders have now been placed in our patient care areas to replenish your office supply.

**Coordinated Notes**
A new capability that has been added to the EHR is “Coordinated Notes”. This means that History, Review of Systems and Physical Exam elements that are entered using one of the physician documentation templates (Pdoc) will now be carried through to our other notes. This works between H&Ps, Consults and Progress Notes.

**Informed Consents**

Patients require an Informed Consent before a procedure. This did not change with the implementation of the EHR. The Nursing Service has requested that we be more consistent with where we document that we have obtained an Informed Consent prior to a procedure.

For outpatients who are coming in to have an elective procedure we can continue the current process of documenting this in the Admission H&P.

For **inpatients** they have requested that this be documented in the Progress Notes.

Within any text field in a note, we can click the **TEXT** button and a list of available “canned text” will be pulled up. We can scroll through this list, or do a search by starting to type INFORMED CONSENT. This is shown in the screen shot below. We need to edit the (has been/has not been).

Select and search for “Informed Consent”.

Edit.
Admission Orders

There have been a number of issues with the Admission Order that have come up:

The first is that although a patient may already be “admitted” from the Emergency Department or for a procedure they still require a formal admission order. The “Admit to” order in the ED does not constitute a formal admission order. The primary function of the ED “Admit to” order is to trigger a bed request so that a patient can be registered as an inpatient or for Observation or SDC (Outpatient) services. We still need to complete the admission order for the desired level of service, and the included required fields. This is shown in the screen shots below:

Select desired level of service:

Complete the required (*) fields. Please see text below and the following screen shot.

The second difficulty that is occurring with Admission Orders is that we are not consistently selecting where we want our patients admitted to. The arrow in the screen shot above highlights the “Admit to” field. Selecting this drop down menu
brings up a list of available options to chose from to designate where we would like to request that our patients be admitted to.

Drop down menu that appears when the “Admit to” field is selected. This includes ICU, MICU, CCU, MedSurg, etc., and various patient care units.

Thank you for all your help and support with the MEDITECH EHR.

Until next time,
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